## **Business & Entrepreneurship**

# Supply Chain Management (APSCM) Associate in Applied Science Degree Program Effective Term: Winter 2026

#### High Demand Occupation High Skill Occupation High Wage Occupation

#### Program is also available online

This program emphasizes both the theoretical knowledge and practical skills needed to succeed in both customer-facing and behind-the-scenes jobs in any type of logistics setting as products move from point-of-origin to point-of consumption. The curriculum was developed with input from industry experts and topics include the supply chain ecosystem, warehousing, operations, transportation, purchasing, reverse logistics, retail, inventory management, and analytics. Students also learn about supplier relationship management and leadership/management skills. As part of the program, students will be ready to take the tests needed to receive their CLA (Certified Logistics Associate) and CLT (Certified Logistics Technician) industry certification.

#### **Articulation:**

Eastern Michigan University, BS and BBA degrees; Wayne State University, BS degree.

Copies can be obtained from the Counseling Office, a program advisor, or from the Curriculum and Assessment Office Web site: https://www.wccnet.edu/learn/transfer-wcc-credits/articulation-agreements.php.

First Semester		(13 credits)
BMG 181	Introduction to Supply Chain Management	3
BMG 182	Warehousing and Logistics	3
ENG 111 or	Composition I	
ENG 111X	Composition 1	4
MTH 125 or	Everyday College Math	
MTH 125X or	Everyday College Math*	
MTH 160 or	Basic Statistics	
MTH 160X or	Basic Statistics*	
Elective	Math Elective(s) any math level 4 or higher course	3
Second Semes	ter	(16 credits)
BMG 206	Retail Principles and Practices	3
BMG 226	Transportation and Logistics	3
BMG 228	Purchasing and Inventory Control	3
BMG 275	Business and Supply Chain Analytics	4
COM 101 or	Fundamentals of Speaking	
COM 102	Interpersonal Communication	3
<b>Third Semeste</b>		(15 credits)
BMG 230	Principles of Management	3
BMG 273	Managing Operations	3
Elective	Nat. Sci. Elective(s)	3
Elective	Soc. Sci. Elective(s) 1	3
Elective	Arts/Human. Elective(s) 1	3
Fourth Semest	er	(16 credits)
BMG 205	Creating the Customer Experience	3
BMG 295	Supply Chain Field Studies	2
Elective	Nat. Sci. Lab Elective(s)	3
Elective	Soc. Sci. Elective(s) 2	3
Elective	Arts/Human. Elective(s) 2	3 2
Elective	MTA elective(s) to reach a minimum of 30 MTA credits.	2

#### Minimum Credits Required for the Program:

#### Notes:

\*Completion of MTH 125X or MTH 160X will not raise the student's Academic Math Level to 3, which is required for at least one of the elective course options for this program.

## **PROGRAM CHANGE FORM**

Program Code:	APSCM	Current Program Name:	Supply Chain	Effective Term: Winter 2026		
Division Code:	вст	Department: Business				
<ul> <li>2. Draw lines through on a separate sh</li> <li>3. Check the boxes new courses as pubmitted at the</li> <li>4. If changes affect Assessment Plan</li> </ul>	<ol> <li>Directions:</li> <li>Attach the current program listing from the WCC catalog or website and indicate any changes to be made.</li> <li>Draw lines through any text that should be deleted and write in additions. Extensive narrative changes can be included on a separate sheet.</li> <li>Check the boxes below for each type of change being proposed. Changes to courses, discontinuing a course, or adding new courses as part of the proposed program change, must be approved separately using CurricUNET, but should be submitted at the same time as the program change form.</li> <li>If changes affect the program assessment plan or if program outcomes are updated, please submit a Program Assessment Plan Change form. These changes must be approved separately from the program change form and should</li> </ol>					
Program Informa		Current program assessment	plans can be found or	the <u>Curriculum and Assessment</u>		
Requested Char	nges:					
□ Remove course(s): □ Program outcomes (may also result from removing or adding a course)*   □ Program title (new title is □ Program assessment plan*   □ Description □ Other   □ Advisors □ Other   □ Program admission requirements □ Other   □ Continuing eligibility requirements Note: A change to the Award Type requires the submission of a new program proposal form and a separate program inactivation form. Contact the Director of Curriculum & Assessment for more information.   * Please submit a Program Assessment Plan Change form.				ding a course)* sment plan* formation  Award Type requires the submission proposal form and a separate on form. Contact the Director of		
Rationale for pro	oposed chan	ges:				
ENG 111S will no longer be offered; ENG 111X will be added as an "OR" option						
Financial/staffin	Financial/staffing/equipment/space implications:					
None						
₋ist departments that have been consulted regarding their use of this program.						

Signatures:

Reviewer	Print Name	Signature	Date	
Initiator	Barry McNeil	5	4-17-2025	
Department Chair	Joyce Jenkins	Joyce Jenkins	06/02/2025	
Division Dean/Administrator	Eva Samulski	Eva Samulski	06/02/2025	
Please return completed form to the Office of Curriculum & Assessment, SC 257				
or by e-mail to curriculum.assessment@wccnet.edu				
Once reviewed by the appropriate faculty committees we will secure the signature of the VPI.				
Reviewer	Print Name	Signature	Date	

## **WASHTENAW COMMUNITY COLLEGE**

## **PROGRAM CHANGE FORM**

Curriculum Committee Chair	Randy Van Wagnen	RVanWagnen		6/10/25
Assessment Committee Chair	Jessica Hale	J Hale		6/10/25
Executive Vice President for Instruction	Dr. Brandon Tucker	Brandon Roderick Tucker PhD	Digitally signed by Brandon Roderick Tucker PhD Date: 2025.06.12 12:24:45 -04'00'	6/12/25
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Reviewed by C&A Committee 6/5/25

## **Business & Entrepreneurship**

# Supply Chain Management (APSCM) Associate in Applied Science Degree Program Effective Term: Winter 2025

#### High Demand Occupation High Skill Occupation High Wage Occupation

#### Program is also available online

This program emphasizes both the theoretical knowledge and practical skills needed to succeed in both customer-facing and behind-the-scenes jobs in any type of logistics setting as products move from point-of-origin to point-of consumption. The curriculum was developed with input from industry experts and topics include the supply chain ecosystem, warehousing, operations, transportation, purchasing, reverse logistics, retail, inventory management, and analytics. Students also learn about supplier relationship management and leadership/management skills. As part of the program, students will be ready to take the tests needed to receive their CLA (Certified Logistics Associate) and CLT (Certified Logistics Technician) industry certification.

#### **Articulation:**

Eastern Michigan University, BS and BBA degrees; Wayne State University, BS degree.

Copies can be obtained from the Counseling Office, a program advisor, or from the Curriculum and Assessment Office Web site: https://www.wccnet.edu/learn/transfer-wcc-credits/articulation-agreements.php.

<b>First Semester</b>		(13 credits)
BMG 181	Introduction to Supply Chain Management	3
BMG 182	Warehousing and Logistics	3
ENG 111	Composition I	4
MTH 125 or	Everyday College Math	
MTH 125X or	Everyday College Math*	
MTH 160 or	Basic Statistics	
MTH 160X or	Basic Statistics*	
Elective	Math Elective(s) any math level 4 or higher course	3
Second Semest		(16 credits)
BMG 206	Retail Principles and Practices	3
BMG 226	Transportation and Logistics	3
BMG 228	Purchasing and Inventory Control	3
BMG 275	Business and Supply Chain Analytics	4
COM 101 or	Fundamentals of Speaking	
COM 102	Interpersonal Communication	3
Third Semester		(4 F avadita)
BMG 230		(15 credits)
BMG 273	Principles of Management  Managing Operations	3
Elective	5 5 1	
	Nat. Sci. Elective(s)	3
Elective	Arts/numan. Elective(s) 1	3
Fourth Semeste	er	(16 credits)
BMG 205	Creating the Customer Experience	· · ·
BMG 295		
Elective		3
Elective	· · · · · · · · · · · · · · · · · · ·	3
Elective		3
Elective	MTA elective(s) to reach a minimum of 30 MTA credits.	2
BMG 205 BMG 295 Elective Elective Elective	Creating the Customer Experience Supply Chain Field Studies Nat. Sci. Lab Elective(s) Soc. Sci. Elective(s) 2 Arts/Human. Elective(s) 2	3 (16 credits) 3 2 3 3 3 3

## Minimum Credits Required for the Program:

60

#### Notes:

\*Completion of MTH 125X or MTH 160X will not raise the student's Academic Math Level to 3, which is required for at least one of the elective course options for this program.

## **PROGRAM CHANGE FORM**

Program Code: APSCM	Current Program Name: Supply Chain Management	Effective Term: Winter 2025			
Division Code: BCT	Department: Business				
<ul> <li>Directions:</li> <li>1. Attach the current program listing from the WCC catalog or website and indicate any changes to be made.</li> <li>2. Draw lines through any text that should be deleted and write in additions. Extensive narrative changes can be included on a separate sheet.</li> <li>3. Check the boxes below for each type of change being proposed. Changes to courses, discontinuing a course, or adding new courses as part of the proposed program change, must be approved separately using CurricUNET, but should be submitted at the same time as the program change form.</li> <li>4. If changes affect the program assessment plan or if program outcomes are updated, please submit a Program Assessment Plan Change form. These changes must be approved separately from the program change form and should be submitted at the same time. Current program assessment plans can be found on the Curriculum and Assessment</li> </ul>					
Requested Changes:  Remove course(s): Add course(s): MTH 125X Program title (new title is Description Advisors Program admission require Continuing eligibility require  Show all changes on the catalo * Please submit a Program Asse	AND MTH 160X  removing o  Program as  Accreditation  Other footr  ments  ments  Mote: A change to  of a new program inact  g page you attach.  Segment Plan Change form.	atcomes (may also result from r adding a course)* sessment plan* on information note  of the Award Type requires the submission from proposal form and a separate divation form. Contact the Director of Assessment for more information.			
Rationale for proposed changes:  Adding additional supplemental math courses to align with new development education requirements.					
Financial/staffing/equipment	/space implications:				
List departments that have b	een consulted regarding their use of th	s program.			
Business					

Reviewer	Print Name	Signature	Date	
Initiator	Barry McNeil	Barry McNeil	10/17/2024	
Department Chair	Joyce Jenkins	JoyceJenkíns	10/17/2024	
Division Dean/Administrator	Eva Samulski	Eva Samulski	10/17/2024	
Please return completed form to the Office of Curriculum & Assessment, SC 257 or by e-mail to curriculum.assessment@wccnet.edu				

## $\label{eq:Received by C&A 10/17/24}$ Washtenaw Community College

## **PROGRAM CHANGE FORM**

Once reviewed by the appropriate faculty committees we will secure the signature of the VPI.				
Reviewer	Print Name	Signature	Date	
Curriculum Committee Chair	Randy Van Wagnen	Randy Van Wagnen Digitally signed by Randy Van Wagnen Date: 2024.10.31 09:24:25 -04:00'		
Assessment Committee Chair	Jessica Hale	Jessica Hale Date: 2024.11.06 14:19:19 -05'00'		
Executive Vice President for Instruction	Dr. Brandon Tucker	Brandon Roderick Tucker Date: 2024.11.08 09:04:41 -06'00'		
Do not write in shaded area	Entered in: Banner	C&A Database Log File		

Reviewed by C&A Committees 10/24/24

## **Business & Entrepreneurship**

# Supply Chain Management (APSCM) Associate in Applied Science Degree Program Effective Term: Fall 2024

#### High Demand Occupation High Skill Occupation High Wage Occupation

#### Program is also available online

This program emphasizes both the theoretical knowledge and practical skills needed to succeed in both customer-facing and behind-the-scenes jobs in any type of logistics setting as products move from point-of-origin to point-of consumption. The curriculum was developed with input from industry experts and topics include the supply chain ecosystem, warehousing, operations, transportation, purchasing, reverse logistics, retail, inventory management, and analytics. Students also learn about supplier relationship management and leadership/management skills. As part of the program, students will be ready to take the tests needed to receive their CLA (Certified Logistics Associate) and CLT (Certified Logistics Technician) industry certification.

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Eastern Michigan University, BS and BBA degrees; Wayne State University, BS degree.

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First Semester		(13 credits)
BMG 181	Introduction to Supply Chain Management	3
BMG 182	Warehousing and Logistics	3
ENG 111	Composition I	4
MTH 125 or	Everyday College Math	
MTH 160 or	Basic Statistics	
Elective	Math Elective(s) any math level 4 or higher course	3
Second Semes	ter	(16 credits)
BMG 206	Retail Principles and Practices	3
BMG 226	Transportation and Logistics	3
BMG 228	Purchasing and Inventory Control	3
BMG 275	Business and Supply Chain Analytics	4
COM 101 or	Fundamentals of Speaking	
COM 102	Interpersonal Communication	3
Third Semeste	r	(15 credits)
Third Semeste BMG 230	r Principles of Management	<b>(15 credits)</b>
		( <b>15 credits</b> ) 3 3
BMG 230	Principles of Management	3 3 3
BMG 230 BMG 273	Principles of Management Managing Operations	3
BMG 230 BMG 273 Elective	Principles of Management Managing Operations Nat. Sci. Elective(s)	3 3 3
BMG 230 BMG 273 Elective Elective	Principles of Management Managing Operations Nat. Sci. Elective(s) Soc. Sci. Elective(s) 1 Arts/Human. Elective(s) 1	3 3 3 3
BMG 230 BMG 273 Elective Elective Elective	Principles of Management Managing Operations Nat. Sci. Elective(s) Soc. Sci. Elective(s) 1 Arts/Human. Elective(s) 1	3 3 3 3 3
BMG 230 BMG 273 Elective Elective Elective	Principles of Management Managing Operations Nat. Sci. Elective(s) Soc. Sci. Elective(s) 1 Arts/Human. Elective(s) 1	3 3 3 3 3 (16 credits) 3 2
BMG 230 BMG 273 Elective Elective Elective Fourth Semest BMG 205	Principles of Management Managing Operations Nat. Sci. Elective(s) Soc. Sci. Elective(s) 1 Arts/Human. Elective(s) 1  Cer Creating the Customer Experience	3 3 3 3 3 (16 credits)
BMG 230 BMG 273 Elective Elective Elective Fourth Semest BMG 205 BMG 295	Principles of Management Managing Operations Nat. Sci. Elective(s) Soc. Sci. Elective(s) 1 Arts/Human. Elective(s) 1  Creating the Customer Experience Supply Chain Field Studies	3 3 3 3 3 (16 credits) 3 2 3 3
BMG 230 BMG 273 Elective Elective Elective Fourth Semest BMG 205 BMG 295 Elective	Principles of Management Managing Operations Nat. Sci. Elective(s) Soc. Sci. Elective(s) 1 Arts/Human. Elective(s) 1  Cer Creating the Customer Experience Supply Chain Field Studies Nat. Sci. Lab Elective(s)	3 3 3 3 3 (16 credits) 3 2 3

#### Minimum Credits Required for the Program:

60

#### WASHTENAW COMMUNITY COLLEGE

#### **PROGRAM CHANGE FORM**

Program Code: APSCM	Current Program Name: Supply Chain Management	Effective Term: Fall 2024
Division Code: BCT	Department: Business	

#### Directions:

- 1. Attach the current program listing from the WCC catalog or website and indicate any changes to be made. 2. Draw lines through any text that should be deleted and write in additions. Extensive narrative changes can be included on a separate sheet.
- 3. Check the boxes below for each type of change being proposed. Changes to courses, discontinuing a course, or adding new courses as part of the proposed program change, must be approved separately using CurricUNET, but should be submitted at the same time as the program change form.
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Requested Changes:	
☐ Remove course(s): _	
	☐ Program outcomes (may also result from
Add course(s):	
· · · · · · · · · · · · · · · · · · ·	removing or adding a course)*
☐ Program title (new title is	)
	Program assessment plan*
☐ Description	
	☐ Accreditation information
☐ Advisors	_ / toologitation information
☐ Advisors	
_	✓ Other
Program admission requirements	
☐ Continuing eligibility requirements	
	Note: A change to the Award Type requires the submission
	of a new program proposal form and a separate
Show all changes on the catalog page you attach.	
	program inactivation form. Contact the Director of
	Curriculum & Assessment for more information.
* Please submit a Program Assessment Plan Change form.	

#### Rationale for proposed changes:

Current listing for writing electives, math electives and natural science electives are being changed to reflect a range of credits. Example: Writing Elective – 3-4, Math Elective 3-4, Natural Science Elective 3-5. Division is updating all degrees and certificates to align and have the same arts and sciences credit hours listed.

Financial/staffing/equipment/space implications:  None						
List departments that have been Business	consulted regarding t	their use of this program.				
Signatures:						
Reviewer	Print Name	Signature	Date			
Initiator	B. MCNEIL	R	10/12/23			
Department Chair	DOVE WHERS	My Wint	10-12-23			
Division Dean/Administrator	Euz Samulski	Exo Jamuski	10-12-23			
	eted form to the Office of e-mail to curriculum.ass	of Carriculum & Assessment, SC 257				
		ees we will secure the signature of the V	PI.			
Reviewer	Print Name	Signature	Date			
Office of Curriculum & Assessment Page 1 of 2 Revised 4/1/21  WASHTENAW COMMUNITY COLLEGE						
PROGRAM CHANGE FORM		1				
Curriculum Committee Chair						
Assessment Committee Chair						
Vice President for Instruction						

Reviewed by C&A Committees 11/9/23

\_\_Log File \_\_\_\_

Program layout updated due to course resequencing. Change made to facilitate data migration for new Course Leaf software. Per 2/1/24 C&A committees' meeting, resequencing with minimal effect to credit hours/per semester does not require C&A Committee review.

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## School of Business and Entrepreneurial Studies

Learn the fundamentals you will need to become a business leader or entrepreneur. These programs help you develop entry-level skills in various aspects of business. Whether your goal is to make your place in an existing industry or branch out on your own, these programs can provide the foundation for success.

Washtenaw Community College offers programs at several levels for students who want to begin new careers, or advance in their existing careers. The first level is the certificate, which can vary from nine to thirty-six credits, depending on the field. Certificates generally prepare students for entry-level jobs.

After completing a certificate, students can progress to the next level, the advanced certificate. The credit hours required for these programs also vary. This type of certificate provides a more specialized level of skill development, and often allows students to upgrade their positions at their places of employment.

The next level, an Associate in Applied Science, is available for some programs. For some career fields, it is possible to earn a certificate, an advanced certificate, and an Associate in Applied Science degree in the same field. In these cases, the credit hours from the certificate and advanced certificate can be applied to the credit hours needed for the Associate in Applied Science degree.

Alternatively, students can earn an AAS in Occupational Studies by completing a certificate, advanced certificate (if one exists) and General Education requirements.

#### Business

Choose one or more areas in the field of business as you prepare for your future.

## Supply Chain Management (APSCM) Associate in Applied Science Degree

Program Effective Term: Fall 2018

#### High Demand Occupation High Skill Occupation High Wage Occupation

#### Program is also available online

This program emphasizes both the theoretical knowledge and practical skills needed to succeed in both customer-facing and behind-the-scenes jobs in any type of logistics setting as products move from point-of-origin to point-of consumption. The curriculum was developed with input from industry experts and topics include the supply chain ecosystem, warehousing, operations, transportation, purchasing, reverse logistics, retail, inventory management, and analytics. Students also learn about supplier relationship management and leadership/management skills. As part of the program, students will be ready to take the tests needed to receive their CLA (Certified Logistics Associate) and CLT (Certified Logistics Technician) industry certification.

#### Articulation:

Eastern Michigan University, BBA degree; Wayne State University, BS degree.

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Plant Passants		(15 credits)
First Semeste BMG 181	Introduction to Supply Chain Management	(15 credits)
BMG 181	Warehousing and Logistics	3
BMG 205	Creating the Customer Experience	
Elective	Soc. Sci. Elective(s) 1	3
Elective	Arts/Human. Elective(s) 2	3 3 3
LIECTIVE	Arts/Haman: Elective(5) 2	
Second Seme	ester	(16 credits)
BMG 206	Retail Principles and Practices	3
BMG 226	Transportation and Logistics	3
Elective	Nat. Sci. Elective(s) 1	3
MTH 125 or	Everyday College Math	
MTH 160 or	Basic Statistics	
Elective	Math Elective(s) Any math level 4 or higher course	4
COM 101 or	Fundamentals of Speaking	
COM 102	Interpersonal Communication	3
1		7 a 4 414 - 5
Third Semest		(14 credits)
BMG 228	Purchasing and Inventory Control	3
BMG 273	Managing Operations	3
BMG 275	Business and Supply Chain Analytics	4
Elective	Nat. Sci. Lab Elective(s) 2	4
Fourth Semes	ster is 1/22 and 1/25	(15 credits)
BMG 230	Management Skills	3
BMG 295	Supply Chain Field Studies	2
Elective	Soc. Sci. Elective(s) 2	3
ENG 111	Composition I	4
Elective	Arts/Human, Elective(s) 2	3
<i>y</i>	,	

60

**Minimum Credits Required for the Program:** 

## PROGRAM CHANGE OR DISCONTINUATION FORM

Program Code:

Division Code: BCT

Program Name: Supply Chain Management Associate

Effective Term: Winter 2018

**APSCM** 

Degree

Department: Business

Directions:					
1. Attach the current program listing	from the WCC catalog or Wel	b site and indicate any changes to be ma	ide.		
2. Draw lines through any text that s a separate sheet.	should be deleted and write in a	dditions. Extensive narrative changes of	an be included on		
3. Check the boxes below for each t	ype of change being proposed.	Changes to courses, discontinuing a co	urse, or adding		
new courses as part of the propos	ed program change, must be ap	proved separately using a Master Syllab			
should be submitted at the same t	ime as the program change for	m.			
Requested Changes:					
Review		Description designing manyimus auto-			
Remove course(s):		Program admission requirements Continuing eligibility requirements			
		Program outcomes			
Add course(s):		Accreditation information			
Description		Discontinuation (attach program di	iscontinuation		
Type of award		plan that includes transition of stud			
Advisors		for phasing out courses)			
Articulation information		Other Assessment Plan			
Show all changes on the attached pa	ge from the catalog.				
Rationale for proposed changes of	at diagontinuctions				
		ately reflect the intended goals of the pr	correct Current		
		idded clarity so students have clear expe			
what they will learn in the retail pro		initied clinitely by measurems may a clinic cuspe	Cita Milotal		
, p.c					
Financial/staffing/equipment/sp	pace implications:				
None					
List departments that have been consulted regarding their use of this program.					
None					
rone					
Signatures:					
Reviewer	Print Name	Signature	Date		
Initiator	Chaml ByRnE		12-19-2017		
Department Chair	Mienne Davies	ofthem lan	12/9/17		
Division Dean/Administrator	Ein Samulski	Ew Jamulski	12-19-17		
Vice President for Instruction	Vice President for Instruction Kindsay Haws Fr 2/16/18				
		# 5 /	1 / /		

Please submit completed form to the Office of Curriculum and Assessment (SC 257).

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Office of Curriculum & Assessment

President

## **APSCM - Supply Chain Management Associate Degree**

Currrent Sequencing		Proposed Sequencing		
First Semester	Credits	First Semester	Credits	
BMG 181 Into to SCM	3	BMG 181 Into to SCM	3	
BMG 182 Warehousing & Log	3	BMG 182 Warehousing & Log	3	
BMG 205 Creating the CX	3	BMG 205 Creasting the CX	3	
BMG 206 Retail	3	Social & Behavioral Science	3	
Computer/Info Literacy	3	Arts & Humanities	3	
	16		15	
Second Semester		Second Semester		
		É BMG 206 Retail	3	
BMG 226 Trans & Log	3	<ul><li>BMG 226 Trans &amp; Log</li></ul>	3	
BMG 228 Purchasing & Inv	3	Natural Science	3	
Math	4	Math	4	
Speech	3	Speech Com 101 OR 102	3	
Arts & Humanities	3			
	16		16	
Third Semester				
BMG 230 Management Skills	3	BMG 228 Purchasing & Inv	3	
BMG 273 Managing Ops	3	BMG 273 Managing Ops	3	
BMG 275 Bus & SC Analytics	4	BMG 275 Bus & SC Analytics	4	
Natural Science (Lab)	4	Natural Science (Lab)	4	
	14		14	
Fourth Semester		Fourth Semester		
		BMG 230 Management Skills	3	
BMG 295 Field Studies	2	BMG 295 Field Studies	2	
Writing	4	<b>English Composition</b>	4	
Social & Behavioral Science	3	Social & Behavioral Science	3	
Electives to reach 60	6	Arts & Humanities	3	
	15		15	
	60		60	

## Supply Chain Management (APSCM) Associate in Applied Science Degree

## Requirements – See revisions based on General Education Changes

## **First Semester**

Class	Title	Credits
BMG 181	Introduction to Supply Chain Management	3
BMG 182	Warehousing and Logistics	3
<u>BMG 205</u>	Creating the Customer Experience	3
BMG 206	Retail Principles and Practices	3
Elective(s)	Computer and Information Literacy	3
Total		15

## **Second Semester**

Class	Title	Credits
<b>BMG 226</b>	Transportation and Logistics	3
BMG 228	Purchasing and Inventory Control	3
Elective(s)	Arts and Humanities	3
MTH 125 or	Everyday College Math	
MTH 160 or	Basic Statistics	
	Math Elective(s) Any math level 4 or higher course	4
Elective(s)	Speech	3
Total		16

## **Third Semester**

Class	Title	Credits
<u>BMG 230</u>	Management Skills	3
BMG 273	Managing Operations	3
<u>BMG 275</u>	<b>Business and Supply Chain Analytics</b>	4
Elective(s)	Natural Sciences*	4
Total		14

#### **Fourth Semester**

Class	Title	Credits
BMG 295	Supply Chain Field Studies	2
Elective(s)	Social and Behavioral Science	3
Elective(s)	Writing	4
	Electives to reach a minimum of 60 credits	6
Total		15
Total Credits Required		

#### **Proposed Description**

This program emphasizes both the theoretical knowledge and the practical skills needed to succeed in both customer-facing and behind-the-scenes jobs in any type of logistics setting as products move from point-of-origin to point-of-consumption. The curriculum was developed with input from industry experts and topics include the supply chain ecosystem, warehousing, operations, transportation, purchasing, reverse logistics, retail, inventory management, and analytics. Students also learn about supplier relationship management and leadership/management skills. As part of the program, students will be ready to take the tests needed to receive their CLA (Certified Logistics Associate) and CLT (Certified Logistics Technician) industry certifications.

### **Proposed Assessment Plan**

Program outcome to be assessed	Assessment tool	When assessment will take place	Courses/Other Populations	Number of students to be assessed
Research and explain, in detail, the role and contribution made by each entity in the supply chain for a retail-related product or products (raw material to manufacturer to distributor to retail to end-customer)	BMG 295 Report	Winter 2021	Students enrolled in BMG 295 (Capstone) course	All
Compare and contrast the supply chains of different and diverse retail products	BMG 295 Report	Winter 2021	Students enrolled in BMG 295 (Capstone) course	All
Identify supply chain concepts and practices that must take place to get the right products and services into the right customer's hands in the right quantity at the right condition	Departmentally developed Supply Chain test	Winter 2021	Students enrolled in BMG 295 (Capstone) course	All

#### **Proposed Scoring and Analysis Plan**

1. Indicate how the above assessments will be scored and evaluated (e.g. departmentally developed rubric, external evaluation, other).

The BMG 295 Capstone report will be scored using a departmentally developed rubric. The departmentally developed test will be auto-scored using the WCC LMS.

2. Indicate the standard of success to be used for this assessment.

75% of students who score an average of 10.5 or better out of 15 points on each outcome as well as the whole report

75% of students who score 70% or better on the departmentally developed test

## 3. Indicate who will score and analyze the data

The BMG 295 Capstone report will be scored by selected members of the School of Business and Entrepreneurship Studies Advisory Board (at least 10 members). The program lead will analyze the data.

The departmentally developed test will be auto-scored using the WCC LMS. The program lead will analyze the data.

## 4. Explain how and when the assessment results will be used for program improvement

After the program lead analyzes the data, that person will prepare a Program Assessment Report summarizing the findings and recommending changes and enhancements to the program. This report will be shared with the Dean, the Department Chair, and other department members for their input and feedback prior to submitting the report to the Curriculum and Assessment Committee.

## School of Business and Entrepreneurial Studies

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After completing a certificate, students can progress to the next level, the advanced certificate. The credit hours required for these programs also vary. This type of certificate provides a more specialized level of skill development, and often allows students to upgrade their positions at their places of employment.

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Alternatively, students can earn an AAS in Occupational Studies by completing a certificate, advanced certificate (if one exists) and General Education requirements.

#### Business

Choose one or more areas in the field of business as you prepare for your future.

# Retail Management (APRM) Associate in Applied Science Degree Program Effective Term: Fall 2015

#### High Demand Occupation High Skill Occupation High Wage Occupation

#### Program is also available online

This program prepares students to be knowledgeable, capable and enthusiastic employees who can handle both customer-facing and behind-the-scenes jobs in a retail setting. These retail jobs can be divided into four main areas: customer relations, store upkeep, product handling and administration. Students who complete this associates degree will have had exposure to all four of these areas, and they will gain the skills and knowledge to project a can-do, professional and results-focused attitude.

Students will take restricted electives toward completing a certificate as part of the program requirement in one of the following areas (9-16 credits): Accounting for Business Certificate, Human Resource Management (HRM) Certificate, Business Sales and Marketing Certificate, Entrepreneurship and Innovation Certificate, Management Advanced Certificate or a Certificate or Degree in any occupational/technical area

BMG 205 BMG 206	Creating the Customer Experience Retail Principles and Practices Computer Lit. Elective(s) Writing Elective(s) Restricted Elective(s) 1: Select a course toward completion of a certificate.	3 3 3 3-4 3
STEATE PART		35.3741173
BMG 228	Purchasing and Inventory Control Arts/Human. Elective(s)	3 3
MTH 125 or	Everyday College Math	
MTH 160 or	Basic Statistics Math Elective(s) Any math level 4 or higher course Speech Elective(s)	4
	Restricted Elective(s) 2: Select a course toward completion of a certificate.	3
BMG 230	Management Skills	3
	Nat. Sci. Elective(s)* Soc. Sci. Elective(s)	3
	Restricted Elective(s) 3: Select a course toward completion of a certificate.	3
	Restricted Elective(s) 4: Select a course toward completion of a certificate.	3
And the property of		
BMG 273	Managing Operations	3
BMG 275	Business and Supply Chain Analytics	4 2
BMG 295	Supply Chain Field Studies Elective(s) to reach a minimum of 60 credits.	6
Minimum Cre	dits Required for the Program:	61
Motor	mise isedanan in and isedan.	

#### Notes:

<sup>\*</sup>Students who plan to transfer should elect a lab-based Natural Science course. They should also meet with an advisor to ensure MACRAO requirements are met.

Effective Term: F2015

## PROGRAM CHANGE OR DISCONTINUATION FORM

posting on the website.

<b>n Name:</b> Retail Management A	AS Effective	<b>Term:</b> F2015				
Division Code: BCT Department: School of Business & Entrepreneurial Studies						
should be deleted and write in a type of change being proposed. ed program change, must be apime as the program change for trchandising & Inventory asing & Inventory	Changes to courses, discontinuing a coproved separately using a Master Syllab Master S	iscontinuation dents and timetable riculum—better red (course				
iness Operations Certificate to	-	egree				
pace implications:						
consulted regarding their use	e of this program.					
Print Name	Signature	Date				
ColeTE Young BIMBUM HURS	Colette M frig	11/14/14				
dielismos a Dunton Alia	Log File VVV Board Approval	1297/14				
	g from the WCC catalog or Webshould be deleted and write in a type of change being proposed. ed program change, must be apime as the program change form rechandising & Inventory asing & Inventory Control  from the catalog.  From the catalog.	g from the WCC catalog or Web site and indicate any changes to be marked to be deleted and write in additions. Extensive narrative changes of change being proposed. Changes to courses, discontinuing a course of program change, must be approved separately using a Master Syllab time as the program change form.    Program admission requirements   Program admission requirements   Continuing eligibility requirements   Program outcomes   Accreditation information   Discontinuation (attach program delant that includes transition of sture for phasing out courses)   XX Other: Changes to Course Curve organized and more student center change submitted using Curricume from the catalog.   Or discontinuation:				

Please submit completed form to the Office of Curriculum and Assessment and email an electronic copy to sjohn@wccnet.edu for

http://www.wccnet.edu/departments/curriculum

## Retail Management (APRM)

## Description

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#### **Contact Information**

Division

Business/Computer Technologies

Department

**Business Department** 

Advisors

Cheryl Byrne, PhD

#### Requirements

#### First Semester

Class	Title	Credits
BMG 205	Creating the Customer Experience	3
BMG 206	Retail Principles and Practices	3
Elective(s)	Computer and Information Literacy	3
Elective(s)	Writing	3 - 4
	Restricted Elective(s) 1: Select a course toward completion of a certificate.	3
Total		15 - 16

#### Second Semester

Class	Title	Credits
BMG 211	Merchandising and Inventory-Management	3
BMG 228	Purchasing and Inventory Control	3
Elective(s)	Arts and Humanities	3
MTH 125 or	· Everyday College Math	
MTH 160 or	· Basic Statistics	
	Math Elective(s) Any math level 4 or higher course	4
Elective(s)	Speech	3
	Restricted Elective(s) 2: Select a course toward completion of a certificate.	3
Total		16

#### **Third Semester**

Class	Title	Credits
BMG 230	Management Skills	3
Elective(s)	Natural Sciences*	3
Elective(s)	Social and Behavioral Science	3
	Restricted Elective(s) 3: Select a course toward completion of a certificate.	3
	Restricted Elective(s) 4: Select a course toward completion of a certificate.	3
Total		15

#### Fourth Semester

Class	Title	Credits
	Elective(s) to reach a minimum of 60 credits.	6
BMG 273	Managing Operations	3
BMG 275	Business and Supply Chain Analytics	4
BMG 295	Supply Chain Field Studies	2
Total		15
Total Cred	its Required	
61	- 62	

## **Footnotes**

<sup>\*</sup>Students who plan to transfer should elect a lab-based Natural Science course. They should also meet with an advisor to ensure MACRAO requirements are met.

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#### Business

Choose one or more areas in the field of business as you prepare for your future.

#### Supply Chain Management (APSCM) Associate in Applied Science Degree **Program Effective Term:** Fall 2015

#### High Demand Occupation High Skill Occupation High Wage Occupation

#### Program is also available online

This program prepares students to be knowledgeable, capable and enthusiastic employees who can effectively perform in a supply chain environment. Students will learn the principles and practices of managing, marketing, selling, promoting and distributing retail goods and services. They will also learn how to align supply chain strategies with corporate goals to coordinate suppliers, manufacturers, distributors and retailers, ensuring products and services are available to the final consumer in a timely and costeffective manner while meeting customer service demands. As part of the program, students will be ready to take the tests needed to receive their CLA (Certified Logistics Associate) and CLT (Certified Logistics Technician) industry certification.

BMG 181 BMG 182 BMG 205 BMG 206 Elective	Introduction to Supply Chain Management Warehousing and Logistics Creating the Customer Experience Retail Principles and Practices Computer Lit. Elective(s)	3 3 3 3 3 3 3 3
BMG 226 BMG 228 Elective MTH 125 or MTH 160 or	Transportation and Logistics Purchasing and Inventory Control Arts/Human. Elective(s) Everyday College Math Basic Statistics	3 3 3 3 3
Elective Elective	Math Elective(s) Any math level 4 or higher course Speech Elective(s)	4 3
BMG 230 BMG 273 BMG 275 Elective	Management Skills Managing Operations Business and Supply Chain Analytics Nat. Sci. Elective(s)*	3 3 4 4
BMG 295 Elective Elective Elective	Supply Chain Field Studies Soc. Sci. Elective(s) Writing Elective(s) Electives to reach a minimum of 60 credits	2 3 4 6
Minimum Cred	lits Required for the Program:	60

Notes:

<sup>\*</sup>Select a lab-based course. Students who plan to transfer should meet with an advisor to ensure MACRAO requirements are met.

## PROGRAM CHANGE OR DISCONTINUATION FORM

Program Code: APSCM Program Name: Supply Chain Management (Associate) Effective Term: Fall 2015					
Division Code: BCT Department: Business					
Directions:					
1. Attach the current program listing	from the WCC catalog or Wel	b site and indicate any changes to be ma	ade.		
	_	dditions. Extensive narrative changes of			
	ed program change, must be ap	Changes to courses, discontinuing a copproved separately using a Master Syllab m.			
Requested Changes:					
Review Remove course(s):  XXAdd course(s): BMG 181 Introd Management and BMG 182 Wareho BMG 228 Purchasing and Inventory Program title (title was) Description Type of award Advisors Articulation information  Show all changes on the attached page for  Rationale for proposed changes o  Incorporate preparation for industry ce Certified Logistics Associate (County of the county of the coun	rom the catalog.  r discontinuation: rtifications	Program admission requirements Continuing eligibility requirements Program outcomes Accreditation information Discontinuation (attach program deplan that includes transition of student for phasing out courses) Other:Inactivate BMG 180, BMG 27 Fall 2015	liscontinuation dents and timetable		
Financial/staffing/equipment/sp NONE. Assessment Center a					
List departments that have been o	onsulted regarding their use	e of this program.			
Signatures:	Daine Niama	Si-mature	Data		
Reviewer	Print Name	Signature	Date		
Initiator	Cheryl S. Byrne, Phd		Nov 12, 2014		
Department Chair	ColETTE Young	July July	11/12/2019		
Division Dean/Administrator	KIMBENY HUKUNS	1 She The	13/9/17		
Vice President for Instruction  President		18	12///-		
Do not write in shaded area. Entered in: B	anner 2 16 15 C&A Database 21	File 26 MO Board Approval			
	Office of Curriculum and Asses	ssment and email an electronic copy to  http://www.wccnet.edu/depa			

## **Supply Chain Management (APSCM)**

Associate in Applied Science Degree

## **Description**

This program prepares students to be knowledgeable, capable and enthusiastic employees who can effectively perform in a supply chain environment. Students will learn the principles and practices of managing, marketing, selling, promoting and distributing retail goods and services. They will also learn how to align supply chain strategies with corporate goals to coordinate suppliers, manufacturers, distributors and retailers, ensuring products and services are available to the final consumer in a timely and cost-effective manner while meeting customer service demands. Finally, students will learn how to employ various analytical techniques used in managerial decision-making when designing a supply chain network, managing and improving that network and resolving supply chain-related issues. As part of the program, students will be ready to take the tests needed to receive their CLA (Certified Logistics Associate) and CLT (Certified Logistics Technician) industry certifications.

#### **Contact Information**

Division

Business/Computer Technologies

Department

**Business Department** 

Advisors

Cheryl Byrne

#### Requirements

First Semester

Class	Title	3-Ina	Credits activate Winter 2015
-3 <u>BMG 180</u>	Introduction to Logistics and Supply Chain Manageme	ent	
BMG 182	Introduction to Logistics Warehousing and Logistics Creating the Customer Expunsion Retail Principles and Practices	3 3 3 <b>M</b>	, , , , OX
V	Computer and Information Literacy	3	J. My pr. O
Total	25		1, 14
<sub>1</sub> 3			

#### **Second Semester**

2	Class	Title	Credi	ts
9	BMG 211	Merchandising and Inventory Management	3	
	BMG 228	Purchasing and Inventory Control	3	
	<b>BMG 226</b>	Transportation Management and Logistics	3	
	Elective(s)	Arts and Humanities	3	
	MTH 125 or	Everyday College Math		
	MTH 160 or	Basic Statistics or		
		Math Elective(s) Any math level 4 or higher course	4	
	Elective(s)	Speech	3	
	Total		16	16

#### Third Semester

$\sim$	Class	Title	Credits
C'>	<b>BMG 227</b>	Purchasing and Supply Management	3
	<b>BMG 230</b>	Management Skills	3
	<b>BMG 273</b>	Managing Operations	3
	BMG 275	Business and Supply Chain Analytics	4
	Elective(s)	Natural Sciences*	4
	Total		<del>17</del> –14

#### Fourth Semester

Class	Title	Credits
BMG 295	Supply Chain Field Studies	2
Elective(s)	Writing Social and Behavioral Science Electives to reach a minimum of 60 credits	3 se (5)
Total		12

Total Credits Required 60

## **Footnotes**

\*Select a lab-based course. Students who plan to transfer should meet with an advisor to ensure MACRAO requirements are met.

## PROGRAM CHANGE OR DISCONTINUATION FORM

Program Code:

Program Name: Supply Chain Management

Effective Term: Fall 2013

APSCM

Division Code: BUSD

**Department: Business** 

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D	1	re	C	tı	O	n	S	•

- 1. Attach the current program listing from the WCC catalog or Web site and indicate any changes to be made.
- 2. Draw lines through any text that should be deleted and write in additions. Extensive narrative changes can be included on a separate sheet.
- 3. Check the boxes below for each type of change being proposed. Changes to courses, discontinuing a course, or adding new courses as part of the proposed program change, must be approved separately using a Master Syllabus form, but should be submitted at the same time as the program change form.

Requested Changes:	Not needed.  □ Program admission requirements □ Continuing eligibility requirements
Review	Program admission requirements And thouse
Remove course(s):	Continuing eligibility requirements
Add course(s):	Program outcomes
Program title (title was	Accreditation information
Description .	Discontinuation (attach program discontinuation
Type of award	plan that includes transition of students and timetable
Advisors	for phasing out courses)
Articulation information	Other
Show all changes on the attached page from the catalog.	
Rationale for proposed changes or discontinuation:	ogram - change to academic math level 4 or higher or MTH 125
Rationale for proposed changes or discontinuation:  Math requirement was changed for courses, but not the proor MTH 160.	ogram - change to academic math level 4 or higher or MTH 125
Rationale for proposed changes or discontinuation:  Math requirement was changed for courses, but not the pro-	ogram - change to academic math level 4 or higher or MTH 125
Rationale for proposed changes or discontinuation:  Math requirement was changed for courses, but not the proof MTH 160.	ogram - change to academic math level 4 or higher or MTH 125
Rationale for proposed changes or discontinuation:  Math requirement was changed for courses, but not the proor MTH 160.	ogram - change to academic math level 4 or higher or MTH 125
Rationale for proposed changes or discontinuation:  Math requirement was changed for courses, but not the proof MTH 160.	ogram - change to academic math level 4 or higher or MTH 125
Rationale for proposed changes or discontinuation:  Math requirement was changed for courses, but not the proor MTH 160.  Financial/staffing/equipment/space implications:	
Rationale for proposed changes or discontinuation:  Math requirement was changed for courses, but not the proof MTH 160.	
Rationale for proposed changes or discontinuation:  Math requirement was changed for courses, but not the proor MTH 160.  Financial/staffing/equipment/space implications:	
Rationale for proposed changes or discontinuation:  Math requirement was changed for courses, but not the proor MTH 160.  Financial/staffing/equipment/space implications:	

Signatures:

Reviewer	Print Name	Signature	Date
Initiator	Cheryl Byrne		12-16-201
Department Chair	Colette Young	White May	12/17/1
Division Dean/Administrator	Rosemary Wilson	Joseman Whom	12/18/12
Vice President for Instruction	Stuart Blacklaw	K Sall	1/31/13
Do not write in shaded area.	2/110 0/1/10	0	-

Please submit completed form to the Office of Curriculum and Assessment.

office of Curriculum & Assessment

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#### Business

Choose one or more areas in the field of business as you prepare for your future.

## Supply Chain Management (APSCM) Associate in Applied Science Degree

Program Effective Term: Fall 2013

This program prepares students to be knowledgeable, capable and enthusiastic employees who can effectively perform in a supply chain environment. Students will learn the principles and practices of managing, marketing, selling, promoting and distributing retail goods and services. They will also learn how to align supply chain strategies with corporate goals to coordinate suppliers, manufacturers, distributors and retailers, ensuring products and services are available to the final consumer in a timely and cost-effective manner while meeting customer service demands. Finally, students will learn how to employ various analytical techniques used in managerial decision-making when designing a supply chain network, managing and improving that network and resolving supply chain-related issues.

First Semester		(16 credits)
BMG 180	Introduction to Logistics and Supply Chain Management	3
BMG 205	Creating the Customer Experience	3
BMG 206	Retail Principles and Practices	3
	Computer Lit. Elective(s)	3
	Writing Elective(s)	4
Second Semest	er	(16 credits)
BMG 211	Merchandising and Inventory Management	3
BMG 226	Transportation Management	3
	Arts/Human, Elective(s)	3
MTH 125 or	Everyday College Math	
MTH 160 or	Basic Statistics	
	Math Elective(s) Any math level 4 or higher course	4
	Speech Elective(s)	3
Third Semester	PENEDSTREAM AF SCRIPT	(17 credits)
BMG 227	Purchasing and Supply Management	3
BMG 230	Management Skills	3
BMG 273	Managing Operations	. 3
BMG 275	Business and Supply Chain Analytics	4
	Nat. Sci. Elective(s)*	4
Fourth Semeste	ar the gross and at Laurens, and applicable to the title	(11 credits)
BMG 295	Supply Chain Field Studies	2
	Soc. Sci. Elective(s)	3
	Electives to reach a minimum of 60 credits	6

Minimum Credits Required for the Program:

60

Notes:

\*Select a lab-based course. Students who plan to transfer should meet with an advisor to ensure MACRAO requirements are met.

## **Supply Chain Management (APSCM)**

Associate in Applied Science Degree

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2012 - 2013

## Description

This program prepares students to be knowledgeable, capable and enthusiastic employees who can effectively perform in a supply chain environment. Students will learn the principles and practices of managing, marketing, selling, promoting and distributing retail goods and services. They will also learn how to align supply chain strategies with corporate goals to coordinate suppliers, manufacturers, distributors and retailers, ensuring products and services are available to the final consumer in a timely and cost-effective manner while meeting customer service demands. Finally, students will learn how to employ various analytical techniques used in managerial decision-making when designing a supply chain network, managing and improving that network and resolving supply chain-related issues.

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#### **Contact Information**

Division

Business/Computer Technologies

Department

**Business Department** 

Advisors

Cheryl Byrne

## Requirements

**First Semester** 

Class	Title	Credits
BMG 180	Introduction to Logistics and Supply Chain Management	3
BMG 205	Creating the Customer Experience	3
BMG 206	Retail Principles and Practices	3
Elective(s)	Computer and Information Literacy	3
Elective(s)	Writing	4
Total		16

Second Semester

Class	Title	Credits
BMG 211	Merchandising and Inventory Management	3

BMG 226 Transportation Management	3	
Elective(s) Arts and Humanities	3	int wath 160
Elective(s) Arts and Humanities  Math Elective(s) Any math level 4 or hig	gher course 4 OR MATH	100 OCTIVATION
Elective(s) Speech	3	
Total	16	

**Third Semester** 

Class	Title	Credits
<b>BMG 227</b>	Purchasing and Supply Management	3
<b>BMG 230</b>	Management Skills	3
<b>BMG 273</b>	Managing Operations	3
<b>BMG 275</b>	Business and Supply Chain Analytics	4
Elective(s)	Natural Sciences**	4
Total		17

**Fourth Semester** 

Class	Title	Credits
<b>BMG 295</b>	Supply Chain Field Studies	2
Elective(s)	Social and Behavioral Science	3
	Electives to reach a minimum of 60 credits	6
Total		11
Total Credi	ts Required	
60		

\*Academic Math Level 4 is required to enroll in BMG 275.

\*\*Select a lab-based course. Students who plan to transfer should meet with an advisor to ensure MACRAO requirements are met.

Program Requirements:

Level J Prereq: Academic Reading and Writing Levels of 6; Academic Math Level 4 or MTH 125 or MTH 160, minimum grade "C"; CIS 100 or CIS 110

## PROGRAM PROPOSAL FORM

Preliminary Approval - Check here items in general terms.	e when using this form for preliminary approval of a program proposal, and respond to the
	completing this form after the Vice President for Instruction has given preliminary approval to val, complete information must be provided for each item.
Program Name:	Supply Chain Management (AAS)  Progress Code:
Division and Department:	Computer and Business Technologies/ School of Business and Entrepreneurial Studies  APSCA
Type of Award:	_AA
Effective Term/Year:	Cert. Adv. Cert. Post-Assoc. Cert. Cert. of Comp.
Initiator:	Cheryl Byrne, PhD
Program Features Program's purpose and its goals.	The purpose of this program is to provide a series of courses that give students the ability to
Criteria for entry into the program, along with projected enrollment figures.	be knowledgeable, capable, and enthusiastic employees who can effectively perform in a supply chain setting. This ability will ultimately result in financial success for the company and career success for the students. The students will gain skills and knowledge to project a can-do and results-focused attitude.
Connection to other WCC programs, as well as accrediting agencies or professional organizations.	The standard college-level reading and writing levels are required. Our conservative estimate is that 15 students will be enrolled by the end of year 1 and 30 by the end of year 2.
Special features of the program.	This program dovetails with the Retail and Business Operations certificate offered by the School of Business and Entrepreneurial Studies.
Need for the program with evidence to support the stated need.	Supply chain management involves the coordination of suppliers, manufacturers, distributors, and retailers to ensure that products and services are available to the final consumer in a timely and cost-effective fashion while maintaining the service level customers demand. Automotive and other manufacturing entities, as well as the supporting industries depend on supply chain management. It is also the "backbone" of successful retailers such as Walmart, Costco, and Target.
	It is a growing area of business showing above average job growth in the future. Median earnings for positions in supply chain, and its related field of logistics, \$66k, is also above average. Job opportunities can be obtained with experience a limited coursework (certificate).
	WCC faculty began working on this program based on feedback from their Advisory Board. Members of the Advisory Board have also indicated their willingness to develop internships within their organizations and work with us to expand an internship program to other organizations.

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Office of Curriculum & Assessment

Program Outcomes/Assessment	Outcomes	Assessment method
State the knowledge to be gained, skills to be learned, and attitudes to be developed by students in the program.	Identify and apply the principles and practices of managing, marketing, selling, promoting, and distributing retail goods and services.	1. BMG 295 Capstone Report
Include assessment methods that will be used to determine the effectiveness of the program.	2. Identify and apply the principles and practices of aligning supply chain strategies with corporate goals to coordinate suppliers, manufacturers, distributors and retailers, ensuring products and services are available to the final consumer in a timely and costeffective manner while meeting customer service demands.	2. BMG 295 Capstone Report
	3. Employ various analytical techniques used in managerial decision-making when designing a supply chain network, managing and improving that network, and resolving supply chain-related issues.	3. BMG 295 Capstone Report

Please return completed form to the Office of Curriculum & Assessment and email an electronic copy to **sjohn@wccnet.edu** for posting on the website.

#### Curriculum

List the courses in the program as they should appear in the catalog. List minimum credits required. Include any notes that should appear below the course list.

## Gen Ed (21 - 24 credits)

•	Writing	3 - 4 credits
•	Speech	3 credits
	MATH	3 - 4 credits
•	NATURAL SCIENCE W/LAB	3 - 4 credit
•	SOC SCI	3 credits
•	ARTS/HUM	3 credits
•	COMP LIT	3 credits

## Major/Area Requirements (36 credits)

<ul> <li>Retail &amp; Business Operations Certificate</li> </ul>	15 credits
BMG 205 Creating the Customer Experience	3 credits
BMG 206 Retail Principles and Practices	3 credits
BMG 273 Managing Operations	3 credits
BMG 211 Merchandising & Inventory Control	* 2 credits
BMG 275 Business and Supply Chain Analytics	* 4 credits

## Supply Chain Operations Certificate 15 credits

BMG 170 Introduction to Logistics & SCM	3 credits	
BMG 226 Transportation Management	3 credits	
BMG 227 Purchasing & Supply Management	3 credits	
BMG 211 Merchandising & Inventory Control	* 2 credits	
BMG 275 Business and Supply Chain Analytic	s * 4 credits	
*will apply to both certificates but only counted once in credit hours		

•	Associate Degree Requirements	5 credits
	BMG 230 Management Skills	3 credits
	BMG 295 Field Studies	2 credits

• Electives to reach minimum of 60 credits: credits

## **TOTAL 60 Credits**

Footnote: Students who intend to transfer to another academic institution should meet with a school counselor to ensure MACRAO requirements are met.

Budget			
		START-UP COSTS	ONGOING COSTS
Specify program costs in the following	Faculty	\$ .	\$ .
areas, per academic year:	Training/Travel	•	
	Materials/Resources		
	Facilities/Equipment	•	•
	Other	***************************************	•
Program Description for Catalog and	TOTALS:	\$ 00.	\$ 00.
	This program prepares students to be knowledgeable, capable, and enthusiastic employees who can who can effectively perform in a supply chain environment. Students will learn the principles and practices of managing, marketing, selling, promoting, and distributing retail goods and services. They will also learn how to align supply chain strategies with corporate goals to coordinate suppliers, manufacturers, distributors and retailers, ensuring products and services are available to the final consumer in a timely and cost-effective manner while meeting customer service demands. Finally, students will learn how to employ various analytical techniques used in managerial decision-making when designing a supply chain network, managing and improving that network, and resolving supply chain-related issues.		
Program Information	Accreditation/Licensure - none  Advisors - Cheryl S. Byrne, PhD  Advisory Committee - School of Business and Entrepreneurial Studies Advisory Bos  Admission requirements - College Level Reading and Writing  Articulation agreements - TBD  Continuing eligibility requirements - NA		·

Assessment plan:

Program outcomes to be assessed	Assessment	When assessment	Courses/other populations	Number students
	tool	will take place		to be assessed
Apply the process of uncovering and fulfilling internal and external customer needs.	Report	Fall 2016	Students enrolled in BMG 295 (Capstone) and completing the degree during the assessment semester	All
Apply the principles of communication and relationship management when interacting with internal and external customers	Report	Fall 2016	Students enrolled in BMG 295 (Capstone) and completing the degree during the assessment semester	All
Identify and apply the techniques used to make and communicate decisions related to strategy, profits, productivity, projects, and processes when managing the operations aspect of a business unit.	Report	Fall 2016	Students enrolled in BMG 295 (Capstone) and completing the degree during the assessment semester	All
Identify and apply the principles and practices of managing, marketing, selling, promoting, and distributing retail goods and services.	Report	Fall 2016	Students enrolled in BMG 295 (Capstone) and completing the degree during the assessment semester	All

### Scoring and analysis plan:

1. Indicate how the above assessment(s) will be scored and evaluated (e.g. departmentally developed rubric, external evaluation, other). Attach the rubric.

The Capstone report will be scored using a departmentally developed rubric.

2. Indicate the standard of success to be used for this assessment.

75% of students who score an average of 10.5 or better on the BMG 295 Capstone Report

3. Indicate who will score and analyze the data.

The Capstone report will be scored by selected members of the School of Business and Entrepreneurial Studies Advisory Board. The program lead will analyze the date.

4. Explain how and when the assessment results will be used for program improvement.

After the program lead analyzes the data, that person will prepare a report summarizing the findings and recommending changes and enhancements to the program. This report will be shared with the Dean, the other departmental members, and the School of Business and Entrepreneurial Studies Advisory Board.

REVIEWER	PRINT NAME	SIGNATURE	DATE
Department Chair/Area Director	ColfFTE M. Young	Will M Yeurs	10/10/11
Dean	Rosemary Wilson	6	rolalu
Vice President for Instruction	, ,	1081	, , , , ,
Approved for Development Final Approval	GOVAN BLAKLIA	Sallan	11-1-11
President	Rise B Bellowa	Ruse & Allanca	11-14-11
Board Approval			4/24/12

## School of Business and Entrepreneurial Studies

Learn the fundamentals you will need to become a business leader or entrepreneur. These programs help you develop entry-level skills in various aspects of business. Whether your goal is to make your place in an existing industry or branch out on your own, these programs can provide the foundation for success.

Washtenaw Community College offers programs at several levels for students who want to begin new careers, or advance in their existing careers. The first level is the certificate, which can vary from nine to thirty-six credits, depending on the field. Certificates generally prepare students for entry-level jobs.

After completing a certificate, students can progress to the next level, the advanced certificate. The credit hours required for these programs also vary. This type of certificate provides a more specialized level of skill development, and often allows students to upgrade their positions at their places of employment.

The next level, an Associate in Applied Science, is available for some programs. For some career fields, it is possible to earn a certificate, advanced certificate, and an Associate in Applied Science degree in the same field. In these cases, the credit hours from the certificate and advanced certificate can be applied to the credit hours needed for the Associate in Applied Science degree.

Alternatively, students can earn an AAS in Occupational Studies by completing a certificate, advanced certificate and General Education requirements.

#### Business

Choose one or more areas in the field of business as you prepare for your future.

## Supply Chain Management (APSCM) Associate in Applied Science Degree

#### Associate in Applied Science Degre

Program Effective Term: Fall 2012

This program prepares students to be knowledgeable, capable and enthusiastic employees who can effectively perform in a supply chain environment. Students will learn the principles and practices of managing, marketing, selling, promoting and distributing retail goods and services. They will also learn how to align supply chain strategies with corporate goals to coordinate suppliers, manufacturers, distributors and retailers, ensuring products and services are available to the final consumer in a timely and cost-effective manner while meeting customer service demands. Finally, students will learn how to employ various analytical techniques used in managerial decision-making when designing a supply chain network, managing and improving that network and resolving supply chain-related issues.

Writing Speech Math Nat. Sci. Soc. Sci. Arts/Human. Computer Lit.	Elective(s) Elective(s) Elective(s)* Elective(s)* Elective(s)** Elective(s) Elective(s) Elective(s) Elective(s) Elective(s) Elective(s)	3-4 3-4 3-4 3-4 3-3
Majoř/AveásRe		edits)
BMG 205 BMG 206 BMG 211 BMG 273 BMG 275 BMG 170 BMG 211 BMG 226 BMG 227 BMG 227	Complete the Retail and Business Operations Certificate (15 credits) Creating the Customer Experience Retail Principles and Practices Merchandising and Inventory Management*** Managing Operations Business and Supply Chain Analytics*** Complete the Supply Chain Operations Certificate (15 credits) Introduction to International Business Merchandising and Inventory Management*** Transportation Management Purchasing and Supply Management Business and Supply Chain Analytics***	3 3 2 3 4 3 2 3 3 4
BMG 230 BMG 295	Management Skills Capstone: Retail Management Electives to reach a minimum of 60 credits.	3 1 5

## Minimum Credits Required for the Program:

60

#### Notes:

\*Academic Math Level 4 is required to enroll in BMG 275.

<sup>\*\*</sup>Select a lab-based course. Students who plan to transfer should meet with an advisor to ensure MACRAO requirements are met.

<sup>\*\*\*</sup>Will apply to both certificates but only counted once in credit hours.